



JR-WEST Free Wi-Fi Service

Free of charge for 8 days



Available Wi-Fi Spots

● Stations with hotspots



JR-WEST Free Wi-Fi is available on trains featuring the Wi-Fi sticker inside the car.

As of July 2018

Major JR-WEST stations

No.	Locations	Wi-Fi Service Areas
1	Toyama	Ticket gates (Shinkansen Gate) and waiting rooms
2	Shin-Takaoka	Ticket gates
3	Kanazawa	Ticket gates (Shinkansen Gate and IR Ishikawa Railway) and waiting rooms
4	Fukui	Ticket gates
5	Saga-Arashiyama	Ticket gates
6	Kyoto ^{*1}	Ticket gates (Central, West, and Underground East gates)
7	Inari	Ticket gates
8	Uji	Ticket gates
9	Osaka	Ticket gates (Central, Midousuji, South, Sakurabashi, and Bridge gates)
10	Shin-Osaka ^{*1}	Ticket gates (East Gate), waiting rooms, and JR West Travel Corner
11	Universal-City	Ticket gates
12	Tennoji	Ticket gates (Central and East gates)
13	JR-Namba	Ticket gates
14	Kansai-airport	Ticket gates (JR Gate) and JR Ticket Office
15	Nara	Ticket gates
16	Wakayama	Ticket gates (Central Gate)
17	Shirahama	Ticket gates
18	Shin-Kobe	Ticket gates and waiting areas
19	Sannomiya	Ticket gates (Central Gate)
20	Nishi-Akashi	Ticket gates (West Gate)
21	Himeji	Ticket gates (Central Gate)
22	Kinosaki-Onsen	Ticket gates
23	Okayama ^{*2}	Ticket gates (Shinkansen Gate) and waiting rooms
24	Kurashiki	Ticket gates

No.	Locations	Wi-Fi Service Areas
25	Onomichi	Ticket gates (South Gate)
26	Tottori	Ticket gates
27	Yonago	Ticket gates
28	Hiroshima ^{*2}	Ticket gates (Shinkansen Gate) and waiting areas
29	Miyajimaguchi	Ticket gates
30	Tokuyama	Ticket gates (South Shinkansen Gate)
31	Shin-Yamaguchi	Ticket gates (Shinkansen Transfer Gate)
32	Shimonoseki	Ticket gates
33	Kokura ^{*2}	Ticket gates (Shinkansen Gate) and waiting areas
34	Hakata ^{*2}	Ticket gates (Central Shinkansen Gate), waiting rooms, and Hikari Square

Major Station buildings and shopping centers

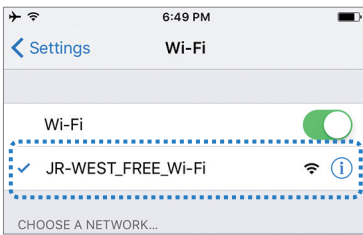
No.	Facility name	Wi-Fi Service Areas
6	Kyoto Station Building	Sky Garden and Muromachi Square
6	JR Kyoto Isetan	3F Tax-Free counter
9	OSAKA STATION CITY	3F Information (North Gate Building side), Atrium Plaza, Carillon Plaza, Toki-no-hiroba Plaza, Yawaragi-no-niwa Garden, Kaze-no-hiroba Plaza, Tenku-no-noen Farm, South Gate Plaza, 3F Service counter (South Gate Building side), Taiyo-no-hiroba Plaza, and Umaimono Plaza
12	Tennoji MIO	Tennoji MIO Main Building and Plaza Building
28	Hiroshima Station Building ASSE	B1F (JR Gate side), 1F, 2F, 3F (JR Gate side), and 6F
28	Hiroshima Shinkansen Souvenir Shop & Restaurant	1F
28	ekie Hiroshima Station	1F

^{*1} Service is not available at ticket gates or waiting rooms for the Shinkansen.

^{*2} Service is only available at ticket gates, waiting rooms, and waiting areas for the Shinkansen.

How to use

1 Wi-Fi Settings



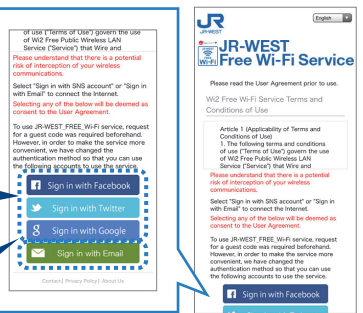
Select "JR-WEST Free Wi-Fi" on the Wi-Fi settings screen of your device, and then start your web browser.

2 Authentication Method Selection

On the usage agreement screen, select one of the following authentication methods:

A an SNS Account

B an Email Address



A Authentication with an SNS Account



Enter the details of your SNS account (ID and password) to complete the authentication. You can now use JR-WEST Free Wi-Fi.

* You can use a Facebook, Twitter or Google account.

B Authentication with an Email Address



Enter your email address to register temporarily. An email will be sent to the address you have registered. This email contains a URL for you to follow in order to complete the registration. Access this URL during the temporary registration period (5 minutes) in order to complete the authentication. You can now use JR-WEST Free Wi-Fi.



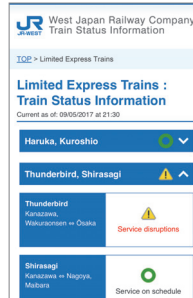
Status of Train Operations

Notifications regarding the status of train operations will be posted on the JR-WEST website. These notifications include information on significant delays and disruptions in train service. Feel free to bookmark the site for future use.



Train operating status

<http://global.trafficinfo.westjr.co.jp/en/readme.html>



Screen image

Other

For detailed usage locations of JR-WEST Free Wi-Fi and frequently asked questions regarding using trains, see the JR-WEST website.



Wi-Fi information



How to use JR-WEST

<http://www.westjr.co.jp/global/en/>

Notes

- If you require secure communication, we recommend that you use a VPN (Virtual Private Network) or a paid public wireless LAN service.
- To use this service, your device must be set to enable the automatic acquisition of IP addresses and DNS server addresses. If an IP address and a DNS server address are already set on your device, we recommend that you write down these settings before using this service.
- For any other inquiries, access the following URL (only available in English): <https://service.wi2.ne.jp/wi2net/contact/?lang=en>

As of July 2018



Touch panel digital signage information

You can check the local station vicinity map and train status at each major station by using the touch panel display installed in those stations. To begin, please touch where it says "Language."



You can use digital signage wherever this mark is found.

Main locations

Kanazawa	Kyoto
Osaka	Kyobashi
Morinomiya	Tennoji
Sannomiya	Himeji
Nishikujo	Okayama